

CONNECTING THE COMMUNITY TO THE SERVICES NEEDED

CSP ANNUAL REPORT FY 2024



Housing

Education

Supportive
Service





MESSAGE FROM THE BOARD CHAIRMAN AND THE EXECUTIVE DIRECTOR



“Do all the good you can, by all the means you can, in all the ways you can, in all the places you can, at all the times you can, to all the people you can, as long as ever you can.”

This enduring declaration encapsulates the essence of our agency’s mission and the intentionality with which we serve. It’s a privilege to highlight the extraordinary accomplishments we’ve collectively achieved over the past year.

Each milestone detailed herein is a testament to the diligence of our dedicated staff, volunteers, grantors, community partners and stakeholders. Together, we have pursued our purpose with perseverance, aiming to deliver programs and services that are not only mission-aligned but also impact-driven, designed to dismantle systemic disparities and foster long term self-sufficiency for the vulnerable and underserved across the ten counties of West Alabama that we serve.

During the fiscal year 2024, time and time again, we’ve witnessed the transformative power of this agency—providing utility assistance to those in need, being a catalyst to educational development through Head Start, ensuring nourishment through Meals on Wheels, and offering housing rehabilitation and weatherization that provide safety and stability. Each initiative is a beacon of hope, each service a bridge to possibility.

As we step into a new season, we remain committed to our cause. Our belief in our collective capacity to foster positive change is unwavering and resolute. With the continued support of our governing board, our agency management team and staff, and engagement of our partners and volunteers, we are confident that we will not only maintain our momentum, but magnify our mission.

We are not merely meeting needs—we are cultivating capacity, transforming communities, and illuminating pathways to a more empowering future.

Freddie Washington, Jr.
FREDDIE L. WASHINGTON
Board Chairman

Cynthia W. Burton
CYNTHIA W. BURTON
Executive Director



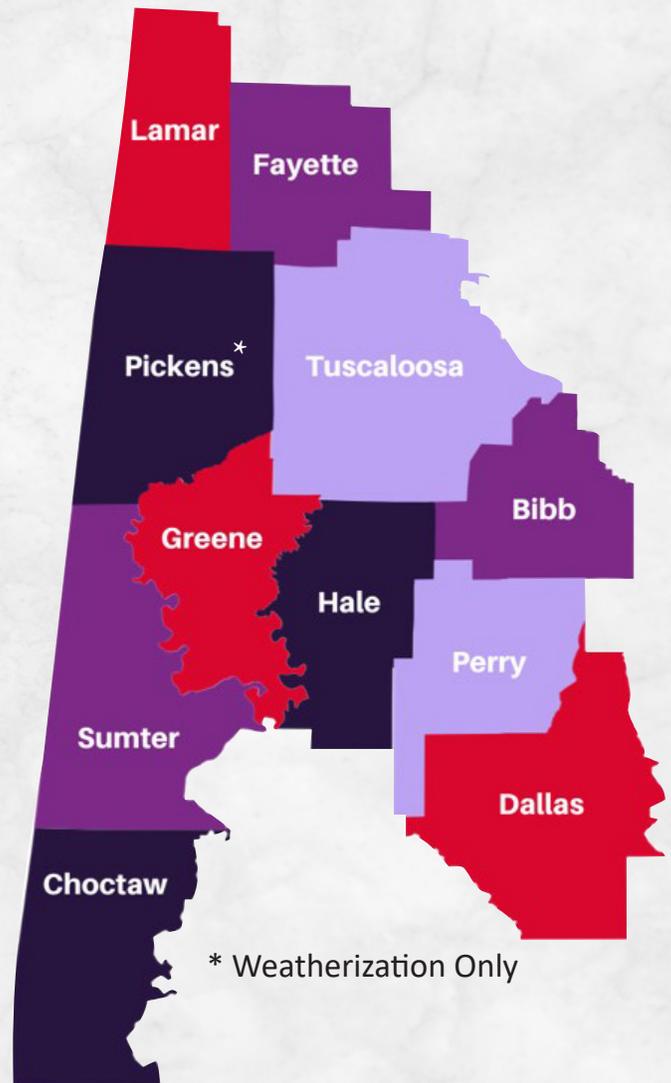
MISSION STATEMENT

Community Service Programs of West Alabama, Inc. (CSP) provides resources and services which resolve immediate needs and lead to long-term self-sufficiency for low-income and vulnerable populations.

VISION STATEMENT

CSP Constituents have reduced barriers and increased potential to become self-sufficient.

SERVICE AREA 10 Counties



BOARD OF DIRECTORS

OFFICERS

Elder Freddie Washington (Tuscaloosa)
Chairman
Mary Hodge (Hale)
Vice-Chairman
Beverly Nickerson (Tuscaloosa)
Secretary-Treasurer

MEMBERS

Bibb - JoAnn Craighead
Choctaw - Ron Mason
Dallas - Timferit Drane
Fayette - Mayor Rod Northam
Greene - Johnnie Knott
Greene - Luther Winn
Hale - Senator Bobby Singleton
Lamar - Rev. Kevin Dixon
Perry - Judge Eldora Anderson
Perry - Attorney Robert Turner Jr.
Sumter - Debra Clark
Sumter - Ottice Russelle
Tuscaloosa - Dr. Marianne Rosenzweig
Tuscaloosa - Dr. Karen Thompson-Jackson
Tuscaloosa - Commissioner Jerry Tingle

Community Service Programs of West Alabama, Inc., is required by federal law to maintain a tripartite volunteer board consisting of one-third from the business community, one-third elected officials and one-third representatives of the low income sector. The agency currently has a 18 member board with representation from each of its service counties. Leadership of the diverse Board of Directors provides proactive governance of the agency.



FY 2024 CLIENT CHARACTERISTICS

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting: Community Service Programs of West Alabama

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained: 17,370
 B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained: 9,585

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	5777
b. Female	11593
c. Other	0
d. Unknown/not reported	0
e. TOTAL (auto calculated)	17370

2. Age	Number of Individuals
a. 0-5	1910
b. 6-13	2975
c. 14-17	1418
d. 18-24	955
e. 25-44	3060
f. 45-54	1334
g. 55-59	799
h. 60-64	1249
i. 65-74	2374
j. 75+	1296
k. Unknown/not reported	0
l. TOTAL (auto calculated)	17370

3. Education Levels	Number of Individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	913	43
b. Grades 9-12/Non-Graduate	1055	3472
c. High School Graduate	325	4961
d. GED/Equivalency Diploma	0	0
e. 12 grade + Some Post-Secondary	34	656
f. 2 or 4 years College Graduate	8	922
g. Graduate of other post-secondary school	0	0
h. Unknown/not reported	38	58
i. TOTAL (auto calculated)	2373	10112

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school	21

5. Health	Number of Individuals		
	Yes	No	Unknown
a. Disabling Condition	6311	11053	0
b. Health Insurance*	15392	1616	357

*If an individual reported that they had Health Insurance please identify the source of health insurance below.

Health Insurance Sources

c.1. Medicaid	12337
c.2. Medicare	4632
c.3. State Children's Health Insurance Program	25
c.4. State Health Insurance for Adults	183
c.5. Military Health Care	58
c.6. Direct-Purchase	592
c.7. Employment Based	519
c.8. Unknown/not reported	0

6. Ethnicity/Race	Number of Individuals
a. Ethnicity	
a.1. Hispanic, Latino or Spanish Origins	164
a.2. Not Hispanic, Latino or Spanish Origins	17206
a.3. Unknown/not reported	0
a.4. TOTAL (auto calculated)	17370

b. Race	
b.1. American Indian or Alaska Native	7
b.2. Asian	9
b.3. Black or African American	15406
b.4. Native Hawaiian and Other Pacific Islander	2
b.5. White	1625
b.6. Other	23
b.7. Multi-race (two or more of the above)	297
b.8. Unknown/not reported	1
b.9. TOTAL (auto calculated)	17370

7. Military Status	Number of Individuals
a. Veteran	196
b. Active Military	23
c. Never Served in the Military	10622
d. Unknown/not reported	87
e. TOTAL (auto calculated)	10928

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full-Time	744
b. Employed Part-Time	581
c. Migrant Seasonal Farm Worker	4
d. Unemployed (Short-Term, 6 months or less)	569
e. Unemployed (Long-Term, more than 6 months)	1138
f. Unemployed (Not in Labor Force)	7111
g. Retired	727
h. Unknown/not reported	55
i. TOTAL (auto calculated)	10929

Demographic data provided by Supportive Services Department

Community Service Programs of West Alabama, Inc. is one of 18 designated community action agencies in the State of Alabama

FY 2024 CLIENT CHARACTERISTICS



Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

Community Service Programs of West Alabama

c.9. TOTAL (auto calculated)

18346

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	5762
b. Two Adults NO Children	424
c. Single Parent Female	2737
d. Single Parent Male	114
e. Two Parent Household	145
f. Non-related Adults with Children	38
g. Multigenerational Household	315
h. Other	41
i. Unknown/not reported	0
j. TOTAL (auto calculated)	9576

10. Household Size	Number of Households
a. Single Person	5989
b. Two	1416
c. Three	1051
d. Four	663
e. Five	314
f. Six or more	152
g. Unknown/not reported	0
h. TOTAL (auto calculated)	9585

11. Housing	Number of Households
a. Own	4303
b. Rent	5249
c. Other permanent housing	9
d. Homeless	14
e. Other	2
f. Unknown/not reported	8
g. TOTAL (auto calculated)	9585

12. Level of Household Income	Number of Households
<i>(% of HHS Guideline)</i>	
a. Up to 50%	2541
b. 51% to 75%	1907
c. 76% to 100%	2732
d. 101% to 125%	1570
e. 126% to 150%	767
f. 151% to 175%	29
g. 176% to 200%	16
h. 201% to 250%	16
i. 250% and over	7
j. Unknown/not reported	0
k. TOTAL (auto calculated)	9585

13. Sources of Household Income	Number of Households
a. Income from Employment Only	42
b. Income from Employment and Other Income Source	8
c. Income from Employment, Other Income Source, and Non-Cash Benefits	200
d. Income from Employment and Non-Cash Benefits	1148
e. Other Income Source Only	99
f. Other Income Source and Non-Cash Benefits	6558
g. No Income	47
h. Non-Cash Benefits Only	1483
i. Unknown/not reported	0
j. TOTAL (auto calculated)	9585

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

14. Other Income Source	Number of Households
a. TANF	73
b. Supplemental Security Income (SSI)	2779
c. Social Security Disability Income (SSDI)	1582
d. VA Service-Connected Disability Compensation	6
e. VA Non-Service Connected Disability Pension	0
f. Private Disability Insurance	3
g. Worker's Compensation	2
h. Retirement Income from Social Security	3038
i. Pension	168
j. Child Support	275
k. Alimony or other Spousal Support	2
l. Unemployment Insurance	29
m. EITC	0
n. Other	180
o. Unknown/not reported	0

15. Non-Cash Benefits	Number of Households
a. SNAP	6116
b. WIC	276
c. LIHEAP	9368
d. Housing Choice Voucher	525
e. Public Housing	1039
f. Permanent Supportive Housing	3
g. HUD-VASH	14
h. Childcare Voucher	12
i. Affordable Care Act Subsidy	3
j. Other	27
k. Unknown/not reported	0

E. Number of Individuals Not Included in the Totals Above *(due to data collection system integration barriers)*

- a. Please list the unduplicated number of INDIVIDUALS served in each program*:
- a. Please list the unduplicated number of INDIVIDUALS served in each program*:
- a. Please list the unduplicated number of INDIVIDUALS served in each program*:

Program Name	Number of Individuals
CSP Head Start/ Early Head Start- Health	297
CSP Head Start/Early Head Start Program	194
CSP Meals on Wheels	90
Early Intervention	296

Total number of individuals receiving some form of supportive service for FY 2024: 17,370

Counseling Activities

First Time Homebuyer Counseling	30
Foreclosure prevention	32
Homeless	4
Home Maintenance & Financial Management	20
Housing Education/ Group Workshops	388
Rental Counseling	150
Other Counseling	0

Property Management

Rental Units	50
New Rentals note: new move-ins	7
New Construction	0
Fortified Roofs	61
Weatherization	55

Supportive Services

Energy Assistance

Households	9576
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Food Distribution

Food Cards & Vouchers (Households)	326
Meals on Wheels	221

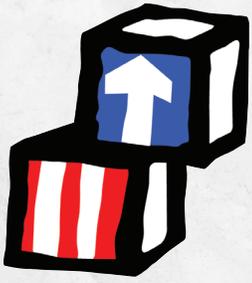
Home Repairs

Property Work Orders (note: self-managed units only)	1,425
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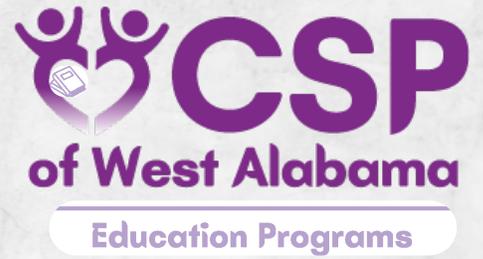
DATA PROVIDED
BY HOUSING
DEPARTMENT AND
SUPPORTIVE SERVICES



CSP: Helping Others to Succeed



Head Start Early Head Start



Children Served

Head Start

Category

Amount

0-100% of poverty guidelines	67
Foster Care	1
Homeless	5
Public Assistance (TANF, SSI, SNAP)	113

Early Head Start

Category

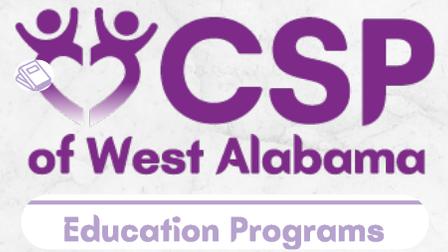
Amount

0-100% of poverty guidelines	44
Foster Care	4
Homeless	7
Public Assistance (TANF, SSI, SNAP)	60





FY 2024 HEAD START/ EARLY HEAD START



CSP's Head Start and Early Head Start programs focus on providing comprehensive services including education, health and family engagement. The mission is to provide early childhood education services that will build a foundation for developmental learning, which leads to school readiness, and improves family functioning.

The agency's Head Start and Early Head Start programs serve children 0 - 5 years old and their families. Head Start and Early Head Start services through CSP are provided for Bibb, Fayette, Greene, Hale, Lamar and Tuscaloosa counties in Alabama. The agency has a total funded enrollment of 526. There are 374 slots dedicated to Head Start children (3-5 years of age) and 152 dedicated to Early Head Start (0-3 years of age). This funded enrollment furnishes 22 Head Start classrooms and 19 Early Head Start classrooms. Head Start has a class size of 17 children and Early Head Start has a class size of 8 children.



The agency's effort to prepare children for kindergarten begins when each child is enrolled, regardless of

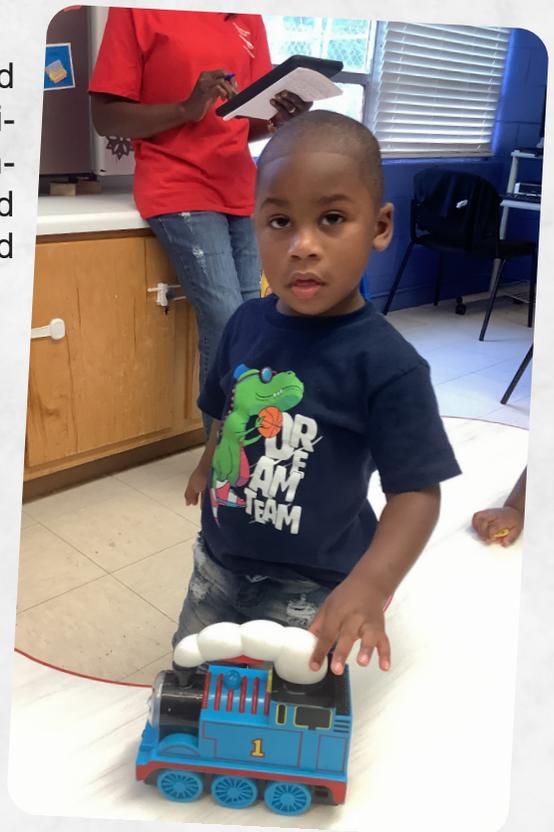


Education Programs

age. It is vital that children are provided with a foundation and nurtured through the growing and learning process. Staff are knowledgeable and focus on a variety of key skills necessary for children to be ready for kindergarten. All services provided are completed keeping the end result in mind.

Children enrolled in Early Head Start who will transition to Head Start complete transition activities. These activities include exposure to being in a new space, coping with a larger class size, and even meal service. Children who will be entering kindergarten visit local schools in their area to become somewhat acclimated with a new environment and the changes that will occur. The agency maintains a partnership with the local education agency in each service area that cultivates collaboration and smooth transitions.

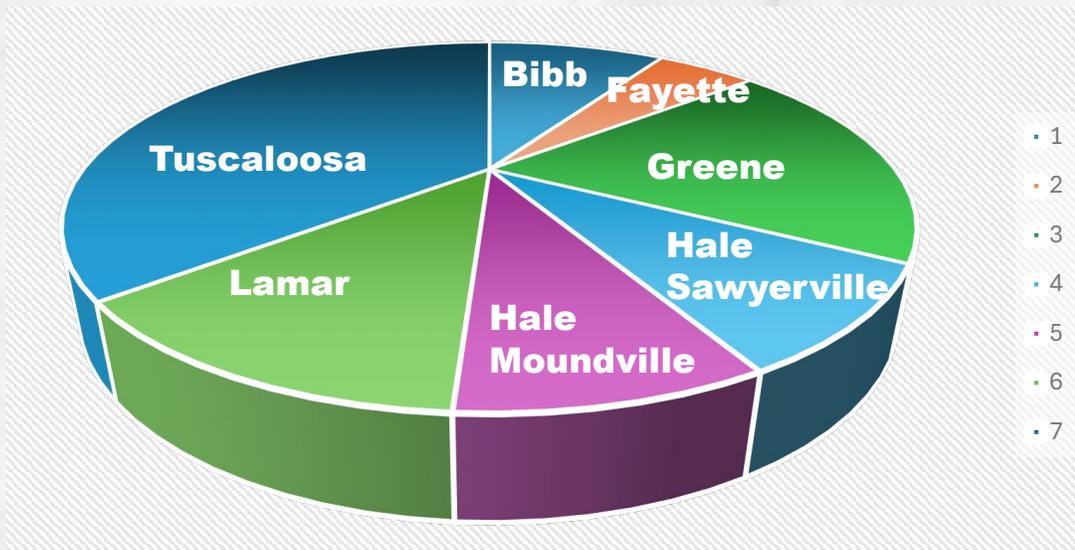
Parents are included and involved in the transition and preparation process. Information related to age of transition, zoned schools, registration periods and documentation requirements are shared. Assistance is offered with completing paperwork and families are connected to additional resources.



Head Start Early Head Start

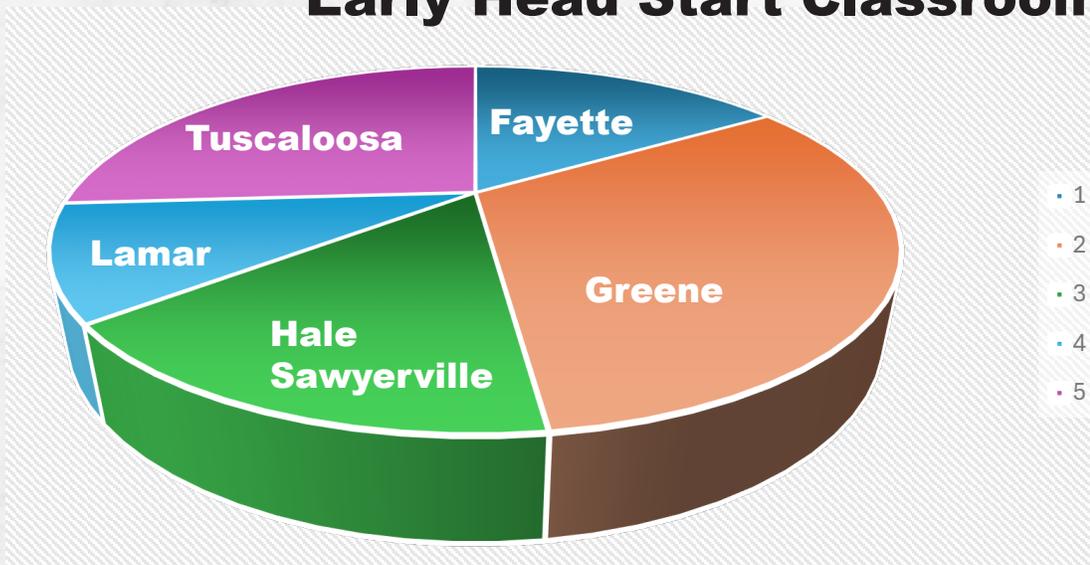
**Serving the following counties.
Bibb, Fayette, Greene,
Hale, Lamar, Tuscaloosa**

Head Start Classrooms



- 1 9% Bibb
- 2 5% Fayette
- 3 19% Greene
- 4 9% Moundville
- 5 9% Sawyerville
- 6 13% Lamar
- 7 36% Tuscaloosa

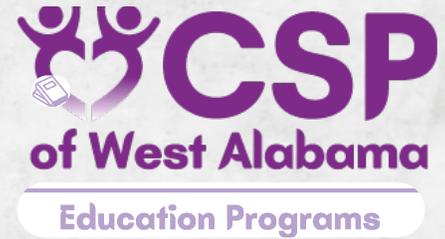
Early Head Start Classrooms



- 1 16% Fayette
- 2 32% Greene
- 3 16% Sawyerville
- 4 10% Lamar
- 5 26% Tuscaloosa



FY 2024 EARLY INTERVENTION



Early intervention is a coordinated, family-focused system of resource access, supports and services for eligible infants and toddlers, ages birth to 3 years who have developmental delays or who are predisposed to developmental delays because of a medical diagnosis, i.e. spina bifida, cerebral palsy, etc. Early Intervention works to identify the special needs of a child and coordinates an individualized plan of services to meet those needs. In FY24 CSP EI served 317 families in the following service area: Bibb, Hale, Greene, Marengo, Pickens, Sumter and Tuscaloosa. In those same areas 137 children were served on average per month.

FARRYN DELANEY DOB 12/17/2021 PROGRESS TESTIMONIAL

Farryn began her EI journey in speech therapy at a chronological age of 15 months old. Farryn had a diagnosis of Williams Syndrome and exhibited global developmental delays. When speech therapy through AEIS started, Farryn exhibited difficulty with feeding and swallowing her current diet as well as functionally communicating her wants and needs to her parents. Initially working with Farryn and her family members, there was an “eager to grow” spirit from all. She progressed from having little interest in eating to “seeking” foods and beverages daily. We worked on giving her the exposure to novel foods and freedom to explore safe foods that aided diet expansion. Specific approaches included: PEP (Positive Eating Program), SOS Approach (Systematic Oral Sensory), and food chaining. She progressed from rejecting and turning her head away from spoon presentations to reaching for spoons and self-feeding her preferred diet within 1 year of skilled speech therapy services. In addition to her newfound desire to eat nutritious snacks and meals, Farryn made significant progressions in her ability to functionally communicate with others. Farryn exhibited appropriate receptive language skills and delayed expressive language skills. We began working on using her receptive language strengths to build on expressive language weaknesses. Since Farryn was not relying on the spoken word by age 2, we collaborated and decided to implement various forms of AAC (Augmentative and Alternative Communication). Farryn developed the ability to use various signs via American Sign Language (ASL), use picture communication and/or Picture Exchange Communication System (PECS), and use aided AAC systems via Farryn’s personal smart tablet to promote improved expressive communication skills. Through forms of AAC, Farryn learned to connect, share her thoughts, request, protest, comment, name, identify, and so much more! After the various AAC trials, Farryn’s verbal language exploded. She began to verbally imitate speech frequently and was using functional phrases and simple sentences like “I want _____” when discharged from the AEIS by her 3rd birthday. Farryn’s growth during her time with the AEIS was impactful to me as her treating speech therapist, but more importantly to herself and her family.



Mallory Manning, MS, CCC-SLP
Early Intervention: Community Service Programs of West Alabama, INC.



FINANCIAL

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.
STATEMENT OF FINANCIAL POSITION
September 30, 2024

	<u>Total 9/30/2024</u>	<u>Total 9/30/2023 (Memorandum Only)</u>
<u>Assets</u>		
Current Assets:		
Cash and Equivalents	\$ 2,344,227	\$ 1,968,481
Grant Receivables	961,932	1,473,967
Other Receivables	452,308	427,382
Prepaid Expenses	-	-
Notes Receivable - Current	25,557	32,381
Total Current Assets	3,784,024	3,902,211
Property, Plant and Equipment, net	7,327,778	6,914,183
Total Property, Plant and Equip, Net	7,327,778	6,914,183
Other Assets:		
Investments - Low Income Housing Partnerships	660,041	488,720
Notes Receivable - Noncurrent	318,940	425,302
Total Other Assets	978,981	914,022
Total Assets	\$ 12,090,783	\$ 11,730,416
<u>Liabilities and Net Assets</u>		
Current Liabilities:		
Accts Payable and Accrued Expenses	\$ 810,338	\$ 821,670
Other Payables	352,441	352,441
Deferred Revenue	454,828	362,569
Current Portion of Long Term Debt	76,795	91,923
Total Current Liabilities	1,694,402	1,628,603
Long Term Debt:		
Notes Payable	1,052,437	1,104,382
Total Long Term Liabilities	1,052,437	1,104,382
Total Liabilities	2,746,839	2,732,985
Net Assets:		
Net Assets Without Donor Restrictions	9,343,944	8,997,431
Net Assets With Donor Restrictions	-	-
Total Net Assets	9,343,944	8,997,431
Total Liabilities and Net Assets	\$ 12,090,783	\$ 11,730,416

FINANCIAL



**COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.
STATEMENT OF ACTIVITIES
Year Ended September 30, 2024**

	Net Assets Without Donor Restrictions	Net Assets With Donor Restrictions	Total 9/30/2024	Total 9/30/2023 (Memorandum Only)
<u>Support and Revenues</u>				
Contracts and Grants	\$ -	\$ 24,544,347	\$ 24,544,347	\$ 22,841,140
Local Cash Revenues	869,089	-	869,089	347,458
Local In-Kind Revenues	-	839,825	839,825	397,165
Rental Income	226,448	-	226,448	196,160
Gain on Sale of Property	-	-	-	-
Interest Income	44,896	-	44,896	27,751
Net Assets Released from Restriction:				
Restrictions Satisfied by Payments	25,384,172	(25,384,172)	-	-
Total Support and Revenues	26,524,605	-	26,524,605	23,809,674
<u>Expenditures</u>				
Salaries and Wages	8,685,603	-	8,685,603	7,358,785
Fringe Benefits	1,858,505	-	1,858,505	1,767,255
Contract Services	233,463	-	233,463	131,730
Travel	199,236	-	199,236	205,692
Space Costs	1,107,626	-	1,107,626	1,091,455
Consumable Supplies	611,145	-	611,145	588,044
Program Expenses	11,679,197	-	11,679,197	10,794,047
Other Costs	599,261	-	599,261	671,794
Interest	101,187	-	101,187	74,713
Local In-Kind Expenses	839,825	-	839,825	397,165
Depreciation Expense	263,044	-	263,044	224,774
Total Expenditures	26,178,092	-	26,178,092	23,305,454
<u>Increase (Decrease) in Net Assets</u>	346,513	-	346,513	504,220
Transfers In (Out) Between Funds	-	-	-	-
<u>Net Assets - Beginning</u>	8,997,431	-	8,997,431	8,493,211
<u>Net Assets - Ending</u>	\$ 9,343,944	\$ -	\$ 9,343,944	\$ 8,997,431



FINANCIAL

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.
Schedule of Expenditures of Federal Awards
September 30, 2024

Federal Grantor Program Title	Federal CFDA Number	Grantor's Identifying Number	Federal Expenditures
U.S. Department of Health and Human Services			
Direct Program:			
Rehab Option EI	93.778	N/A	\$ 166,110
Head Start Cluster:			
Direct Program:			
Head Start	93.600	022-AA	6,207,860
Head Start	93.600	022-Z	3,251,776
			<u>9,459,636</u>
Passed through Alabama Department of Human Resources:			
Early Head Start Partnership	93.600	EHS CCP 24	448,712
Early Head Start Partnership	93.600	EHS DIAPER DIST	144,810
Early Head Start Partnership	93.600	EHS QRIS	160,325
Early Head Start Partnership	93.600	EHS CCP 25	144,423
			<u>898,270</u>
Total HeadStart			<u>10,357,906</u>
Passed through Alabama Department of Economic And Community Affairs:			
Community Services Block Grant	93.569	CS-2023	207,110
Community Services Block Grant	93.569	CS-2024	955,315
			<u>1,162,425</u>
Low Income Home Energy Assistance	93.568	LIHEAP -004-Y	1,127,433
Low Income Home Energy Assistance	93.568	LIHEAP -004-Z	4,930,218
Low Income Home Energy Assistance	93.568	LIHEAP -JA	109,473

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.
Schedule of Expenditures of Federal Awards
September 30, 2024

Federal Grantor Program Title	Federal CFDA Number	Grantor's Identifying Number	Federal Expenditures
Low Income Home Energy Assistance	93.568	LIHEAP -CRISIS	1,867,083
Low Income Home Energy Assistance	93.568	LIHEAP -CRISIS	699,126
Low Income Home Energy Assistance	93.568	LIWAP-2024	175,732
Low Income Home Energy Assistance	93.568	LIWAP-022-23	344,120
			<u>9,253,185</u>
Low Income Water Assistance Program	93.499	LIHWAP -ARP	586,677
Low Income Water Assistance Program	93.499	LIHWAP -2022	357,765
			<u>944,442</u>
Total U.S. Department of Health and Human Services			\$ 21,884,068
U.S. Department of Housing and Urban Development			
Direct Program:			
Housing Counseling	14.169	HC 042-S	\$ 28,056
Housing Counseling	14.169	HC 042-T	18,783
Healthy Homes	14.169	016	213,937
Total U.S. Department of Housing and Urban Development			\$ 260,776
U.S. Department of Agriculture			
Passed through Alabama Department of Education:			
Child Care Food Program	10.558	Child Nutrition	\$ 357,723
Total U.S. Department of Agriculture			\$ 357,723

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC.
Schedule of Expenditures of Federal Awards
September 30, 2024

Federal Grantor Program Title	Federal CFDA Number	Grantor's Identifying Number	Federal Expenditures
U.S. Department of Education			
Passed through Alabama Department of Mental Health:			
E.I. - Direct	84.181	E.I. Direct 2024	\$ 633,777
Total U.S. Department of Education			\$ 663,777
U.S. Department of Energy			
Passed through Alabama Department of Economic And Community Affairs:			
Weatherization Assistance for Low Income	81.042	DOE-022-22	\$ 331,339
Weatherization Assistance for Low Income	81.042	DOE-022-23	202,243
Weatherization Assistance for Low Income	81.042	DOE-BIL WX	33,292
Total U.S. Department of Energy			\$ 566,874
U.S. Department of Homeland Security			
Passed through Federal Emergency Management Agency:			
Emergency Food and Shelter Program	97.024	2023	\$ 24,897
Emergency Food and Shelter Program	97.024	2024	6,288
Emergency Food and Shelter Program	97.024	FEMA ARP	37,182
Total U.S. Department of Homeland Security			\$ 68,367
NeighborWorks America			
Housing Stability	21.000	N/A	\$ 34,959
Operating Grant	21.000	N/A	338,706
Total Neighbor America			\$ 373,665
TOTAL FEDERAL EXPENDITURES			<u>\$ 24,175,250</u>

Community Service Programs of West Alabama, Inc.
Agency Wide Budget
October 1, 2024-September 30, 2025

REVENUES	
Revenue, Contracts & Grants	19,169,718.75
Revenue, Property Management	513,158.63
Revenue, Contributions	54,265.05
Revenue, Miscellaneous	57,509.16
Revenue, In-Kind	471,870.00
Total REVENUES	20,266,521.59
EXPENDITURES	
Salaries & Wages Paid	6,843,294.68
Fringe Benefits	1,917,797.65
Professional Services/Consultants	57,438.38
Legal Fees	21,234.15
Audit & Accounting Services	26,817.53
Consultants	16,692.41
Training and Technical Assistance	101,157.14
Direct Client Assistance	7,608,903.75
Computer Software Services	100,272.38
Travel	139,201.65
Rent of Space	132,123.60
Supplies	524,955.38
Building/Grounds Supplies and Maintenance	318,665.61
Equipment Purchased	176,951.25
Equipment Rental/Lease (Copiers)	63,702.45
Utilities	368,648.44
Property/Real Estate Taxes	5,308.54
Mortgage Expense	136,547.39
Telephone	266,606.55
Dues	56,624.40
Credit Reports	2,005.45
Insurance, General-Property-Umbrella	206,443.13
Transportation Expense/Maintenance	42,916.58
Food	601,634.25
Appraisals	2,949.19
Survey/Engineering	37,749.60
Architectural	17,695.13
Salaries Contributed, IK	471,870.00
Total EXPENDITURES	20,266,206.59

Approved by Board of Directors on:

FINANCIAL



Summary of Auditor's Results

1. The Auditor's Report expressed an unmodified opinion on the financial statements of **Community Service Programs of West Alabama, Inc.**
2. There were no significant deficiencies or material weaknesses identified during the audit of the financial statements.
3. No instances of noncompliance material to the financial statements of **Community Service Programs of West Alabama, Inc.**, which would be required to be reported in accordance with Government Auditing Standards, were disclosed during the audit.
4. No significant deficiencies or material weaknesses in internal control for the major federal awards programs were identified during the audit of **Community Service Programs of West Alabama, Inc.**
5. The Auditors' Report on compliance for the major federal award programs for **Community Service Programs of West Alabama, Inc.** expressed an unmodified opinion on all major federal programs.
6. There were no audit findings that are required to be reported in accordance with the Uniform Guidance section .510(a).
7. The programs tested as major programs were:
 - CFDA 93.568 Low Income Home Energy Assistance Program (LIHEAP)
 - CFDA 93.499 Low Income Water Assistance Program (LIHWAP)
 - CFDA 93.569 Community Service Block Grant (CSBG)
8. The threshold used for distinguishing between Type A and Type B programs was \$ 750,000.
9. **Community Service Programs of West Alabama, Inc.** was determined to be a low-risk auditee.
10. **Community Service Programs of West Alabama, Inc.** did not receive any federal donated property.

Findings – Financial Statement Audit

None reported

Findings and Questioned Cost– Major Federal Awards Programs Audit

There were no findings or questioned costs.

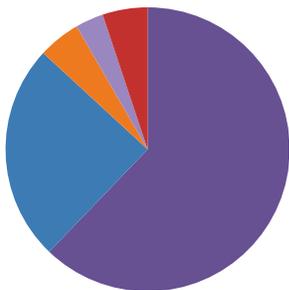
Accomplishments/Community Connections/New Housing Initiatives

CSP is committed to building stronger families and communities. One way we reflect this commitment is by connecting residents of our housing communities with leadership development opportunities made available through NeighborWorks® America’s Community Leadership Institute (CLI).

In 2022, our agency’s Housing Division recruited its first team of resident leaders (4), who live in housing communities developed and owned by our agency, to participate in the CLI. The participation interest has grown to twelve (12) and we have begun to attract the participation interest of community members. This interest is further positioning our agency to create a resident-driven organization such as a resident-community council or association to advance comprehensive community development goals.

We also would like to take the time to remember the first resident, Ms. Sherry Weller (pictured below), who accepted CSP’s invitation to establish a CLI resident team to begin working with other residents to strengthen community. CSP’s present and future CLI teams will strive to always remember her contributions.

Housing Counseling and Education October 1 – September 30 2024



- Group Education (62%)
- Rental (25%)
- Pre-purchase (5%)
- Post-purchase (3%)
- Mortgage Delinquency (5%)

Total Counseling Activity – 624 Clients

YTD Production Summary Report October 1 - September 30 2024

Total Reported Investment	\$25,385,020.96
Homeowners Created - Customers	6
Preserved Homeownership - Customers	98
Rental Homes Constructed, Acquired, and Preserved	100
Created and Preserved Homes and Customers	204
Owner Occupied Repairs - Homes	0
Rental Homes, Repaired	1,222
Total Repaired - Homes	1,222



IN MEMORY OF
Sherry Ann Weller
July 23, 1956 - July 12, 2024

III. Rental Homes Portfolio	
a. Owned	506
b. Managed not Owned	0
c. Number of units covered by project-based rental assistance program	64
d. Number of units covered by tenant-based rental assistance program	109

HOUSING FY 2024



July 23, 1956 – July 12, 2024

To date, 129+ volunteer hours have been contributed by resident (12) and community (1) team leaders in carrying out our CLI action plan grants across the following activity types: Art, Community Building Events, Health (activities to increase access to physical activity), Resident Leadership Development, Resident Driven Organizations, Beautification/Clean-Up, and Community Education/Awareness. The hours do not include time associated with attending NeighborWorks® America's most recent Community Leadership Institute held in Baltimore, Maryland (see picture of attendees below).



Our new housing counseling team member, Ms. Jasmine Mitchell (started July 3, 2023 – pictured below) passed the National HUD Housing Counseling Certification Exam/each counselor must pass exam in order to provide housing counseling services through HUD Programs after statutory deadline of August 1, 2021; *Note: Currently all housing counseling staff are HUD Certified Housing Counselors.*



HUD-CERTIFIED HOUSING COUNSELORS ARE ON YOUR TEAM

CSP is proud to be a HUD-approved housing counseling agency with HUD-certified housing counselors on staff who serve a key role in supporting clients and communities through every step in the housing journey, from achieving the dream of homeownership to maintaining safe, stable housing, to helping those facing eviction or foreclosure.

Reasons for Housing Instability

Primary Reason for Housing Instability - Loss of Income



Secondary Reason for Housing Instability - Default



Reasons for Housing Instability

- Default
- Eviction
- Foreclosure
- Homelessness
- Loss of income

Top outcomes renters experienced (% of outcomes reported by renters)

Counseling Outcome

Brought rent current with rescue funds (private/public)	30.6%
Initiated repayment plan	26.4%
Currently in negotiation with landlord; outcome unknown	18.2%
Received emergency rental assistance	7.0%
Avoided a legal eviction	4.1%

Top outcomes owners experienced (% of outcomes reported by owners)

Counseling Outcome

Currently in negotiation with servicer	45.7%
Brought mortgage current with rescue funds (private/public)	37.9%
Modification	6.9%
Brought mortgage current (w/o rescue funds)	2.6%
Counseled and gained access to non-housing resources (Social or legal services; public benefits; Social Security; Med..)	2.6%

- ❖ Home Preservation: Awarded fifty (50) new units under Strengthen Alabama Homes (a.k.a. Fortified Roofs); **New Initiative: Partnership with the Alabama Department of Insurance.**



Completed Homes with the Fortified Roof Program

- ▶ Theresa Ward in Duncanville, AL had roof repairs completed with the Fortified Roof Program

HUMAN RESOURCES



Executive Director
Cynthia W. Burton

Chief Financial Officer
Heather Siavelis

Director of Compliance and Special Projects
Sontonia Stephens

Head Start/Early Head Start Director
Alexis Tinker

Associate Director, Head Start/Early Head Start
Kesha Grice

Director of Supportive Services
Stacey Taggart-Cotton

Director of Housing Programs
Antwon Prince-Sealy

Property, Facilities and Asset Manager
Eddie Sides

Early Intervention Director
Marketta Walton

Information Technology Administrator
Jewitt Bradley

Human Resources Director
Kimberly K. Dailey

**FOR FISCAL YEAR
ENDING
SEPTEMBER 30, 2024**

Full time employment 129

Part time staff 35



www.cspal.com



COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves.

Thanks to our families, funders, collaborators and partners who contribute to carrying out our mission.

